

Wakayama City International Affairs Div.



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The Week of 12/3 – 12/9 is 'Disability Week'

Let's Aim for a City that's Easy to Live In!

📍 Division for the Support of People with Disabilities ☎ 435-1060

Every year, 'Disability Week' is held from 12/3 to 12/9. This period is used to both further understanding and appreciation of social services for disabilities, and to give those with disabilities motivation to proactively participate in various activities, such as social, economic, and cultural ventures.

※The Division for the Support of People with Disabilities is only handing out Help Symbols. For other disability symbols, please purchase them on your own if necessary.

— Disability Symbols —

Let's understand their meaning and give the necessary considerations to those with them.

International Symbol for those with Disabilities



An internationally-recognized symbol to clearly denote buildings and institutions that any people with disabilities are able to use.

International Symbol for the Blind



An internationally-recognized symbol for those with a visual impairment. Make sure to not put things on top of Braille blocks or to park cars, bicycles, etc. in these areas.

Physical Disability Symbol



Denotes a driver with a physical impairment. Be careful to not unnecessarily crowd or to cut in front of them.
※There is a possibility of punishment for these actions according to traffic regulations.

Help Symbol



Symbol to indicate those who need assistance or consideration and is not limited to only disabilities (those with artificial limbs, an internal disability, in early stages of pregnancy, etc.).

White Cane SOS Signal:
Symbol for Public Awareness

Raising a white cane 50cm above one's head is an SOS signal. Approach, call out, and give assistance.

Hearing Impaired Symbol



Denotes a driver with a hearing impairment. Be careful to not unnecessarily crowd or to cut in front of them.
※There is a possibility of punishment for these actions according to traffic regulations.

Heart Plus Symbol



For those with an internal impairment that is difficult to notice from their outward appearance. Let's be understanding of these individuals too.

Ostomate Equipment/Ostomate



Indicates that there are facilities (mainly for the cleaning of equipment, etc.) for those with a colostomy or artificial bladder (ostomate).

Ear Symbol



Indicates a hearing disability. Either communicate via sign language, writing, or face them directly and speak slowly and clearly.

Symbol for Employment Support
for those with Disabilities

A symbol given to corporations or organizations that are recognized as providing support for at home or in-person employment.

Service Dog Symbol



A symbol for awareness of a Service Dog for the Disabled (guide dog for the blind, deaf, or for general assistance).
※Service dogs are trained. We appreciate your cooperation in letting those with disabilities use facilities along with their service dog.

Holiday Notices

The city hall will be closed from Dec 27th (Sat) to Jan 4th (Sun)

We apologize for any inconvenience and appreciate your understanding and cooperation.

Please note that some services may have different holiday schedules. Please check the city website for details. Inquiries: Wakayama City Hall ☎ 432-0001 (Main Line)

(ID:1025900)

General City Hall Services (exceptions apply)

Year-End Open until Dec 26 (Fri)

New Year Resumes Jan 5 (Mon)

Document Issuance at Convenience Stores

Services include residence certificates, seal registration certificates, family registers, and tax certificates.

Year-End & New Year

Normal Operations Through Jan 4th (Sun)

※ My Number Card and PIN are required for this service.

From Jan 5 (Mon) to Jan 19 (Mon), the service will be unavailable (including registered domicile applications) due to maintenance.

Funeral Services

Document Processing: Open as usual during holidays.

Crematorium/Funeral Hall: Closed Jan 1 (Thu).

Service Desks for Family Register, Seal Registration, and Resident Registration

Locations:

City Hall (Citizen's Affairs Division, 1st Floor)

Service Centers: Tobu, Kasei, Kanan, Kahoku, Chuo, Kita, Minami.

Year-End Open until Dec 26 (Fri).
Document issuance only on Dec 28 (Sun).
Closed Dec 29 (Mon) to Jan 3 (Sat).

New Year Document issuance only on Jan 4 (Sun).
Regular operations resume Jan 5 (Mon).

Notes:

- My Number services unavailable Dec 29 (Mon) – Jan 4 (Sun).
- Memorial Photo Booth (inside Citizen's Affairs Division): Open daily 8:30 AM–5:15 PM during the holidays.
- Bereavement Corner: Closed Dec 27 (Sat) – Jan 4 (Sun).
- There may be other services that are unavailable.

Holiday Closures for City Facilities

※(For more details, visit the city website [ID: 1000070].)

Facility	Phone	Closure
Wakayama Castle Keep ※ Jan 1: Open 6:00–17:30 (last entry 17:00); regular hours resume Jan 2.	422-8979	Dec 29–31
Wakayama History Center (2F)	435-1044	Dec 29–31
Nishinomaru Garden (Momijidani)	—	Dec 29–31
Ohashi-Roka	—	Dec 29–31
Koshon Teahouse	—	Dec 29–Jan 3
Oka Park Teahouse	—	Dec 29–Jan 3
Children's Science Museum	432-0002	Extended Closure
Municipal Museum	423-0003	Dec 29–Jan 3
Ariyoshi Sawako Memorial Museum	488-9880	Dec 30–Jan 3
Hirai History Room	488-9111	Dec 29–Jan 3
Wakayama-jo Hall	432-1212	Dec 29–Jan 3
Wakanoura Ashibe-an	435-1048	Dec 29–31
Wakanoura Art Cube	445-1188	Dec 29–Jan 3

Facility	Phone	Closure
Community Centers	—	Dec 29–Jan 3
Civic Library West Branch Note: The main library operates year-round.	455-3210	Dec 29–Jan 3
Shikinosato Park * Ice Skating open Dec 31 & Jan 2. Kanata no Sato is open year-round.	499-4370	Dec 31–Jan 2
Nishinosho Fureai-no-Sato	456-3533	Dec 29–Jan 3
Herb Garden	456-3566	Dec 29–Jan 3
Golf Course	477-4009	Dec 29–Jan 3
Kanan General Gym	453-2007	Dec 29–Jan 3
Civic Gym	474-3331	Dec 29–Jan 3
Higashi Park Gym	444-8274	Dec 29–Jan 3
Matsushita Gym	455-8022	Dec 29–Jan 7
Civic Heated Swimming Pool	423-0119	Dec 28–Jan 4
Disaster Learning Center	402-1213	Dec 29–Jan 3
Regional Frontier Center	433-8141	Jan 1–3
Johoku Park Underground Parking Lot	422-4100	Dec 28–Jan 4
Kiwa Station Front Bicycle Storage		

No household or recyclable waste collection will occur from Jan 1 (Thu) to Jan 4 (Sun).

Waste Collection and Disposal Information

Inquiries: • **Waste Management Division:** ☎ 435-1352 • **Aogishi Energy Center:** ☎ 428-4153 • **Aogishi Stockyard:** ☎ 435-5560 • **North Office:** ☎ 471-1503 • **West Office:** ☎ 453-0253 • **Oversized Waste Collection Center:** ☎ 0570-666-202

General Household Waste Collection Schedule

Day of Course	Last Collection of 2024	First Collection of 2025
Mon/Thu	Dec 29 (Mon)	Jan 5 (Mon)
Tue/Fri	Dec 30 (Tue)	Jan 6 (Tue)



Place garbage at the collection point by **8:00 AM on the scheduled day.**

Recycle Collection (Cans & Bottles; Paper, Cloth & PET Bottles)

Course	Dec. 24 (Wed) (4 th Wed)	Dec. 31 (Wed) (5 th Wed)	Jan. 7 (Wed) (1 st Wed)
A	Paper & PET Bottles	Paper & PET Bottles	Cans, Bottles, & Cloth
B	Cans, Bottles, & Cloth	Paper & PET Bottles	Paper & PET Bottles

A: Cans, Bottles & Cloth on 1st & 3rd Weds; Paper & PET Bottles on 2nd, 4th, & 5th Weds

B: Cans, Bottles & Cloth on 2nd & 4th Weds; Paper & PET Bottles on 1st, 3rd, & 5th Weds

Self-Disposal of Waste at Aogishi Stockyard Drop-Off Hours: Mon–Sat, 9:00 AM–3:30 PM

Year-End Until Dec 30 (Tue) **New Year** Resumes as usual on Jan 5 (Mon)

【Self-Disposal Guidelines】 ※Refer to the city website (ID: 1019037) for waste acceptance criteria before disposal.

- ① Expect heavy traffic at the end of the year. Early drop-offs are recommended.
- ② Separate household, small electric appliances, cans, bottles, cloth, paper, PET bottles, glass, and ceramic waste before taking them to the facility.
- ③ Bring identification for both the owner of the waste and its transporter, as well as proof of the waste's origin.
- ④ Sunday Drop-Off Exception: Disposal is available on Dec 29 (Sun), 9:00 AM–3:30 PM (excluding business-related waste).

Oversized Waste Collection Reservations (By Phone) (Oversized Waste Collection Center)

Reception Hours: Mon–Fri, 8:30 – 16:00 (Excl. Hol.)

Year-End Until Dec 26 (Fri), 16:00

※ Phone requests on Dec 22 (Mon) onwards will be scheduled for collection next year.

New Year Resumes as usual on Jan 5 (Mon)

※ Please confirm your collection date when you apply. For fee-based collection services by licensed general waste collection operators, please contact operator directly. Details can be found on the city website (ID: 1002053).

Collection of Small Animal Remains (Dogs, Cats, etc.)

【Telephone Collection Requests】 Reception Hours: Mon–Fri, 8:30 – 16:00 (Excl. Hol.)

Year-End Oversized Waste Collection Center: Until Dec 26 (Fri), Aogishi Energy Center: Dec 27, 29, 30, 31 until 12:00PM

New Year Oversized Waste Collection Center: Resumes from Jan 5 (Mon)

【Direct Drop-Off of Small Animal Remains】

Reception Hours: Mon–Sat, 9:00– 17:00

Year-End Aogishi Energy Center: Until Dec 31 (Wed), 17:00

New Year Aogishi Energy Center: Resumes as usual on Jan 5 (Mon)

Holiday Emergency Medical Services

Wakayama City Nighttime and Holiday Emergency Medical Center

5-2-15 Fukiage ☎ 425-8181

Department	Service Period		
Internal Medicine & Pediatrics	Dec 29 (Mon): 19:00-6:00	Dec 30 (Tue) – Jan 4 (Sun): 10:00–12:00, 13:00–17:00, 19:00–6:00	
Otolaryngology	Dec 29 (Mon): 19:00-6:00	Dec 30 (Tue) – Jan 3 (Sat): 13:00-17:00, 19:00-6:00	Jan 4 (Sun): 13:00-17:00, 19:00-24:00
Dentistry ☎428-3588	Dec 29 (Mon) – Jan 4 (Sun): 10:00-12:00, 13:00-15:00		



(5-2-15 Fukiage, Wakayama City)

A helpful resource when you don't need an ambulance, but are unsure where to go for medical care.

Wakayama Prefecture Emergency Medical Information Center

☎ 426-1199

(Available 24/7, including weekends and holidays)



Fire Prevention Tips for Winter

When the weather gets colder, fire is used more often. Let's check where sources of fires are in our daily lives.



Don't Smoke While Lying Down!

- Don't smoke or let others smoke while lying down.
- Don't leave lit cigarettes in the ash tray.



Pay Close Attention While Using!

- Heaters are prone to fires, so use it away from other things.
- When refueling, always turn off the heat and check the type of fuel.
- Do not leave spray cans near heaters or where they are in contact with hot air.



Don't Forget Behind Furniture!

- Clean the dust off of outlets regularly.
- Unplug plugs that are not in use.



Don't Leave Unattended!

- Don't leave stoves unattended while in use.
- Clean the inside of grills after using.
- Use stoves with built-in safety functions.



Don't Use if Abnormal!

- Stop using lithium ion batteries if they expand, make strange noises, smell strange, or give off heat.
- Do not dispose of them in the household garbage- take them to a participating recycle shop's collection box or dispose of them during the small electrical appliance pick-up that occurs twice a year.

Deadline for Taxes and Insurance

12/25 (Thu.)

1/5 (Mon.)

Senior's Health Insurance (6th Period)
Insurance General Affairs Division ☎ 435-1062

National Health Insurance (7th Period)
National Health Insurance and Pension Division
☎ 435-1214

Nursing Care Insurance (7th Period)
Nursing Care Insurance Division ☎ 435-1334

Municipal, Prefectural, and Forest Environmental Tax (General Collection) (4th Period)

Please pay prior to the deadline. For municipal taxes, please make use of the convenient bank transfer method. You can register at your financial institution or via the web (only applicable to certain financial institutions).
Tax Revenue Division ☎ 435-1038

Now Accepting Public Housing Tenants

▼ Distribution of Application Forms

12/1 (Mon.) – 12/10 (Wed.)

▼ Application Period

Submit application forms: 12/9 (Tue.) – 12/10 (Wed.)

▼ Application Form Distribution, Application, and for Inquiries

Housing Authority for Wakayama Prefecture (Sakanao Building 1F, 30 Jusanbancho) ☎ 494-7471
* The "co-signer" that was required to be present when filling out the move-in documents has been replaced with an "emergency contact" that will deal with emergencies if they arise.

Name	Type	Size	#	Monthly Rent (Yen)
Lovely Matsue	Anyone	3LDK	2	30,600 – 60,100
	For Senior Citizens	2DK	1	22,100 – 43,500
View Tsutsujigaoka	Anyone	3LDK	1	30,700 – 60,400
	For Senior Citizens	2DK	1	25,000 – 49,000
Fukiyamachi	Anyone	2LDK	1	26,300 – 51,800
Hirose	Anyone	2LDK	1	27,500 – 54,100
Mukai	Anyone (Single ok)	3DK	2	18,200 – 36,300
Kiwa Station	Anyone	3DK	2	20,500 – 41,700
Horidome	Anyone	3DK	1	23,500 – 46,100
Shobugaoka	Anyone (Single ok)	3DK	1	15,500 – 30,500

Preventing Food Poisoning From Norovirus

Food poisoning from Norovirus is particularly prevalent during winter. Let's learn about its characteristics and how to prevent it to work on stopping its spread.

▼ Characteristics

The period from infection to the appearance of symptoms (incubation period) is 24-48 hours. Nausea, vomiting, diarrhea, etc. are its main symptoms. Under normal circumstances, recovery takes a few days.

▼ Preventative Steps

- Wash hands thoroughly
- For foods that must be heated, make sure to heat them all the way through
- Make sure to clean cookware clean, disinfecting with a chlorine-based bleach cleaner and hot water

Inquiries: Healthy Lifestyle Division
☎ 488-5111

Assistance Program for Children's Medical Fees



As of 12/1/2025, new and reissuance applications for Certificates of Qualification for Children's Medical Fees can now be done online. Details can be found on the city website: (ID : 1001751)
Inquiries: Child and Family Division ☎ 435-1219